Privacy Policy – StoryOPS

StoryOPS · Effective date: October 25, 2026

1. Who we are

This Privacy Policy explains how StoryOPS ("we", "us", "our"), a software company based in Kerala, India that builds AI-assisted production software for film and TV professionals, collects and uses personal information when you (a) request a demo through our website, www.storyopsflow.com, or (b) register for our event **"StoryOPS: A First Look for Film & TV Professionals"** (October 28, 2026) through LinkedIn Events.

Contact: hello@storyopsflow.com · Website: www.storyopsflow.com

2. Information we collect

Website demo request. When you use the "Book a demo" form on www.storyopsflow.com, we collect:

- Your name
- Your work email address
- What you write about your team, production and workflow

Your request goes directly to our team at sales@storyopsflow.com.

LinkedIn event registration. When you register for our event, LinkedIn shares the following details with us through the registration form:

- First name and last name
- Personal email address
- Company name
- Job title
- Country/Region

We do not ask for payment details, government IDs or any sensitive personal information. Please do not include confidential or sensitive production material, such as unreleased scripts, in your demo request or messages. We need the required fields to handle your

request or register you for the event. If you contact us directly or attend the session, we may also receive information you choose to share (for example, questions, chat messages or feedback during the demo).

Website technical data. Our website and its hosting providers may automatically record basic technical data, such as IP address, browser type and time of request, to deliver and secure the site. Where the website uses cookies or analytics, they are described in the cookie information on the website.

3. How we use your information

We use your information to:

- Respond to your demo request, schedule and run demos, and discuss early access
- Confirm and manage your event registration
- Send you joining details, reminders and any schedule changes
- Understand who is attending or enquiring (by role, company and region) so we can tailor demos
- Follow up with a thank-you, a recording or materials, and information about StoryOPS, as you agreed when you registered or submitted a request
- Respond to your questions and requests
- Operate and secure our website

We do not use your information for automated decision-making or profiling that affects your rights.

If we record the session, we will say so at the start and in the joining details. A recording may include your name, voice, video or chat messages if you choose to turn on your camera, microphone or chat. You can keep your camera and microphone off, or leave the session, if you prefer.

4. Legal basis and consent

We rely on the following legal bases:

- **Consent:** for follow-up emails after the event and updates about StoryOPS, given when you agree to follow-up communications on the event registration form. You can withdraw it at any time, and withdrawing does not affect processing done before you withdrew.

- **Steps at your request and legitimate interest:** for responding to your demo request (by submitting it, you agree we may contact you about it), managing the event, sending joining details and reminders, operating and securing the website, and improving our demos and product, where this does not override your rights.
- **Legal obligation:** where we must keep or disclose information by law.

5. Who we share it with

We do not sell your personal information. We may share it only with:

- **LinkedIn**, which hosts the event and registration form and handles your data under its own privacy policy
- **Service providers** that help us run the website, events and communications (such as website hosting, email, video-conferencing, scheduling or CRM tools), who may only use your data to provide services to us
- **Authorities**, where required by law

6. Data storage, transfers and security

Your information is stored and processed in India and, where our service providers operate elsewhere, in other countries. If you are in the European Economic Area, the UK or another region with data transfer rules, your information may be transferred outside your country. Where the law requires, we use appropriate safeguards for these transfers, such as Standard Contractual Clauses, or rely on your consent.

We take reasonable technical and organisational measures to protect your data, including access controls and limiting access to team members who need it. If a data breach affects your information, we will notify you and the relevant authorities as the law requires. No system is completely secure, but we work to safeguard your information.

7. How long we keep it

We keep event registration data for up to 12 months after the event, or longer if you opt in to continued updates. We keep demo request details for up to 12 months after our last contact with you, unless a customer relationship begins, in which case we keep them for the length of that relationship plus any period the law requires. We delete data when it is no longer needed or when you ask us to. If you unsubscribe, we keep your email address on a suppression list so we do not contact you again.

8. Your rights

Depending on where you live (including under India's Digital Personal Data Protection Act, 2023, the EU/UK GDPR, and similar laws), you may have the right to:

- Access the personal information we hold about you
- Correct inaccurate information
- Request deletion of your information
- Restrict or object to how we use your information
- Receive a copy of your information in a portable format
- Withdraw consent or object to follow-up communications
- Nominate someone to exercise your rights on your behalf (under India's DPDP Act)
- Lodge a complaint with your local data protection authority

To exercise any of these rights or raise a concern, email hello@storyopsflow.com. We will respond within one month, or sooner where the law requires, and may need to verify your identity first. Follow-up emails about the demo and early access may come from sales@storyopsflow.com, and every one will include a way to unsubscribe.

9. Children

Our website and events are intended for film and TV professionals. We do not knowingly collect personal information from anyone under 18.

10. Changes to this policy

We may update this policy from time to time. The latest version will always be available at this page, with the effective date shown above.

11. Contact us

Questions about this policy or your data?

StoryOPS, Kerala, India

Email: hello@storyopsflow.com

Website: www.storyopsflow.com